



NISSAN

ACCIDENT SUPPORT

0800 015 3248

If you're involved in an accident, call our free 24-hour service.

We'll help you deal with the accident in the right way for you and your Nissan vehicle.

Keep this leaflet in your car at all times.





WHAT SHOULD I DO AFTER AN ACCIDENT?



STOP

Stay calm and do not admit liability. Only drive away if you feel threatened or in danger – and if you do, make sure you call the police as soon as possible.



CALL 999

If you need the emergency services, call them immediately and ask for:

AMBULANCE if anybody needs urgent medical attention

POLICE if the road is blocked or damaged

POLICE if someone leaves the scene without exchanging details



CALL 0800 015 3248

An Accident Specialist on our 24-hour helpline will give you all the support and advice you need by:

Recording all details for your insurance claim

Arranging repairs using a Nissan Authorised Accident Repair Centre – this is important as many insurers will try to direct your vehicle into their own repair network and may use non-genuine parts, which may not be the best for your car

Arranging a replacement vehicle for the duration of the repairs



HANDY HINTS

Always request Nissan Genuine Parts from your authorised Nissan Repairer.

There is a 3 year repair guarantee on all work carried out and a 1 year guarantee for the parts used. We'll always use the same parts as used on the production line, meaning your Nissan will be as good as new.



WHAT DETAILS DO I NEED TO NOTE DOWN?



ABOUT THE INCIDENT

Make a note of anything relevant, such as time, date, location and weather conditions.

OTHER DRIVERS

All drivers involved in the accident must exchange details including:

Name

Address

Phone number

Vehicle registration

Insurance company

Policy number

WITNESSES

Get the names, addresses, contact telephone numbers and registration numbers of any witnesses.

